# Asst. Prof. İrfan AKYÜZ

### **Personal Information**

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International Researcher IDs ORCID: 0000-0003-1494-3862

Publons / Web Of Science ResearcherID: AAT-2500-2020

Yoksis Researcher ID: 124490

### **Education Information**

2008 - 2014	Doctorate, Istanbul University, Institute of Social Sciences, Pazarlama, Turkey
2006 - 2008	Postgraduate, Istanbul University, Institute of Social Sciences, Pazarlama, Turkey
2001 - 2005	Undergraduate, Istanbul University, School Of Business, Department of Business Administration,
2001-2003	Turkey

# **Dissertations**

2014	Siyasal pazarlama yaklaşımı ile seçim öncesi ve sonrası seçmen davranışının incelenmesi,
2014	Istanbul University, Institute of Social Sciences, İşletme Fakültesi Bölümü, Doctorate
	OTOMOBİL KULLANICILARININ AKARYAKIT İSTASYONU TERCİHLERİ ÜZERİNE ETKİ EDEN
2008	FAKTÖRLERİN BELİRLENMESİ VE İSTANBUL İLİNDE BİR PİLOT ARAŞTIRMA, Istanbul
	University, Institute of Social Sciences, İşletme Fakültesi Bölümü, Postgraduate

## **Research Areas**

Social Sciences and Humanities, Management, Marketing

# **Academic Titles / Tasks**

	2018 - Continues	Assistant Professor, Istanbul University, Faculty of Political Sciences, Department of Business
		Administration
	2016 - 2018	Assistant Professor, Istanbul University, Faculty of Political Sciences, Department of Business
	2010-2010	Administration
	2014 - 2016	Research Assistant PhD, Istanbul University, Faculty of Political Sciences, Department of
	2014 - 2016	Business Administration
	2005 2040	Research Assistant, Istanbul University, Faculty of Political Sciences, Department of Business
	2005 - 2016	Administration

# **Academic and Administrative Experience**

2019 - Continues

Program Accreditation-Self-Assessment Committee Member, Istanbul University, Faculty Of Political Sciences, Department Of Business Administration

2018 - Continues	Adaptation/Exemption Committee Member, Istanbul University, Faculty Of Political Sciences,
2010 - Continues	Department Of Business Administration
2010 - 2011	Research Assistant Faculty Representative, Istanbul University, Faculty Of Political Sciences,
2010-2011	Department Of Business Administration

# **Courses**

2023 - 2024, 2022 -	
2023, 2021 - 2022,	
2020 - 2021, 2018 -	Marketing Communications, Undergraduate
2019, 2017 - 2018,	
2016 - 2017	
2023 - 2024, 2022 -	Data Analysis & Quantitative Decision Making Techniques, Dectareducts
2023, 2021 - 2022	Data Analysis & Quantitative Decision Making Techniques, Postgraduate
2023 - 2024, 2022 -	Craduation Project II. Undergraduate
2023	Graduation Project II, Undergraduate
2023 - 2024, 2022 -	
2023, 2021 - 2022,	Quantitative Research Methods, Destorate
2019 - 2020, 2018 -	Quantitative Research Methods, Doctorate
2019	
2023 - 2024, 2022 -	
2023, 2021 - 2022,	Scientific Research Methods And Publishing Ethics, Postgraduate
2020 - 2021, 2019 -	Scientific Nesearch Methods And Fublishing Littles, Fosigraduate
2020, 2018 - 2019	
2023 - 2024, 2021 -	Data Analysis&Quantitative Decision Making Techniques, Postgraduate
2022	Data Analysisa Quantitative Decision Waking Techniques, 1 Ostgraduate
2023 - 2024	Principles of Marketing, Undergraduate
2023 - 2024, 2022 -	
2023, 2021 - 2022,	Scientific Research Methods And Publishing Ethics, Postgraduate
2020 - 2021, 2019 -	Colonial Chascarott Methods 7 that Labilisting Ethios, 1 ostgradate
2020	
2023 - 2024, 2022 -	
2023, 2021 - 2022,	
2020 - 2021, 2019 -	Political Marketing, Undergraduate
2020, 2018 - 2019,	
2017 - 2018, 2016 -	
2017	
2023 - 2024, 2022 -	Scientific Research Methods&Publishing Ethics, Postgraduate
2023, 2021 - 2022	
2023 - 2024, 2022 -	Retail Management and Store Management, Postgraduate
2023, 2021 - 2022	
2023 - 2024, 2022 -	Graduation Project II, Undergraduate
2023	
2023 - 2024, 2022 -	Retail Management&Store Management, Postgraduate
2023, 2021 - 2022	
2023 - 2024, 2020 -	
2021, 2019 - 2020,	Political Marketing, Undergraduate
2018 - 2019, 2017 -	
2018	
2023 - 2024, 2022 -	Scientific Research Methods and Publishing Ethics, Postgraduate
2023, 2021 - 2022	

2021 - 2022	Perakende Yönetimi, Postgraduate
2021 - 2022, 2020 -	
2021, 2019 - 2020,	Scientific Research Methods, Undergraduate
2018 - 2019, 2017 -	
2018	
2020 - 2021, 2019 -	hata martina al Mandratina Carrana misatra a O Advantisia a Dantara dusta
2020, 2018 - 2019,	International Marketing Communication & Advertising, Postgraduate
2017 - 2018	
2021 - 2022, 2020 -	
2021, 2019 - 2020,	Consumer Behaviour, Undergraduate
2018 - 2019	
2020 - 2021, 2018 -	
2019, 2017 - 2018,	Sales Management, Undergraduate
2016 - 2017	
2019 - 2020, 2017 -	Marketing Management Lindergraduate
2018, 2016 - 2017	Marketing Management, Undergraduate
2019 - 2020	Marketing Research, Undergraduate
2017 - 2018, 2016 -	Marketing Principles, Undergraduate
2017	Marketing i intolpies, Orlacigraduate

# **Advising Theses**

2023	Akyüz İ., Postgraduate, C.AYGÜN(Student), FREIGHT FORWARDER İŞLETMELERİNDE ESNEKLİĞİN VE SUNULAN HİZMET KALİTESİNİN GÜVEN, MÜŞTERİ MEMNUNİYETİ VE SADAKATİ ÜZERİNE ETKİSİ
2023	Akyüz İ., Postgraduate, A.AYDIN(Student), Anlık satın alma eğilimi ve market türü tercihlerinde dindarlığın rolünün incelenmesi: İndirimli market ve süpermarket karşılaştırması
2023	Akyüz İ., Postgraduate, H.BERKAY(Student), Elektronik spor tüketicilerinde benlik uyum teorisinin sponsor marka özelinde incelenmesi
2022	Akyüz İ., Postgraduate, C.ARDIHAN(Student), Sosyal medya pazarlamasının tüketici marka sadakati ve satın alma niyetine etkisinde tüketicilerin sosyal medya kullanım sıklığının rolü
2021	Akyüz İ., Postgraduate, H.Caner(Student), The Use of Social Media By Football Clubs in Terms of Digital Marketing: An Analysis of Twitter and Instagram Usage of The Four Major Sports Clubs in Turkey
2021	Akyüz İ., Postgraduate, B.Akyüz(Student), An Analysis of Use of Instagram By Political Parties On Turkey's 2019 Local Elections by Context of Political Marketing
2020	Akyüz İ., Postgraduate, C.Nalçakan(Student), The effect of brand personality on brand loyalty: A research on airline companies operating in Turkey
2019	Akyüz İ., Postgraduate, C.Tonguç(Student), Marka yönetimi özelinde bir devlet teşviği olarak Turquality'nin rolü ve sektörler üzerinde kalitatif olarak incelenmesi
2019	Akyüz İ., Postgraduate, B.Terzi(Student), The Investigation and Research On The Decision Of Purchasing Process Of The Foreigner Consumers With The Settlement of International Marketing of Real Estate In İstanbul
2019	Akyüz İ., Postgraduate, S.FERHAT(Student), Lüks tüketim, yaşam tarzı ve sosyal medya etkileşimi temelli bir inceleme
2018	Akyüz İ., Postgraduate, S.İrfan(Student), Corporate Social Responsibility in Supply Chain Management and Its Impact On Consumer Behavior And An Application
2018	Akyüz İ., Postgraduate, A.Mücahit(Student), Effects of Mobile Marketing on E-Satisfaction and E-Loyalty

## Published journal articles indexed by SCI, SSCI, and AHCI

I. "Siyasal Pazarlamayı Yararlar ve Eleştiriler Temelinde Anlamak: Bir Literatür Taraması" AKYÜZ İ.

İstanbul Üniversitesi Siyasal Bilgiler Fakültesi Dergisi, pp.127-143, 2014 (SCI-Expanded)

#### **Articles Published in Other Journals**

I. Considering Impulse Buying Behavior on the basis of Islamic Religiosity and Food Retailer Preferences: An Empirical Study in Türkiye

Aydın A., AKYÜZ İ.

İşletme Araştırmaları Dergisi, vol.16, no.3, pp.1330-1341, 2024 (Peer-Reviewed Journal)

II. Hizmet Baskın Mantığa Sağlık Hizmetleri Bağlamında Bir Bakış: Kalitatif Bir Araştırma Şencan A., AKYÜZ İ.

Journal of research in business (online), vol.8, no.2, pp.575-599, 2023 (Peer-Reviewed Journal)

III. The Impact of Flexibility and Service Quality on Trust, Customer Satisfaction and Loyalty in Freight Forwarder Businesses

Aygün C., Akyüz İ.

The journal of international scientific researches., vol.8, no.3, pp.305-322, 2023 (Peer-Reviewed Journal)

IV. Çaturanga Oynayalım Mı?:Feda Edilen Piyonlardan Yenilmez Vezirlere? AKYÜZ İ.

Satınalma: Satınalma ve Tedarik Zinciri Yöneticileri Dergisi, pp.43, 2022 (Non Peer-Reviewed Journal)

V. Tüketici Bilgisine Ulaşmak...Ya Sonra?"

AKYÜZ İ.

Satınalma: Satınalma ve Tedarik Zinciri Yöneticileri Dergisi, pp.21, 2022 (Non Peer-Reviewed Journal)

VI. İnfertil Hastaların Tüp Bebek Tedavisini Bırakmasında Etkili Olan Faktörlerin Öncelik Sırasının Belirlenmesi: Bir AHP Uygulaması

HOŞGÖR H., AKYÜZ İ., CENGİZ E.

MEHMET AKIF ERSOY UNIVERSITY JOURNAL OF SOCIAL SCIENCES INSTITUTE, vol.9, no.19, pp.64-84, 2017 (Peer-Reviewed Journal)

VII. Polis Gücünden Polis Hizmetine: Pazarlama Perspektifi ile Polis Algısının Kavramsal Olarak İncelenmesi

CENGİZ E., AKYÜZ İ.

Aurum Journal of Social Sciences, vol.1, no.2, pp.63-76, 2016 (Peer-Reviewed Journal)

VIII. Defining Health Mavens On Demographic Characteristics: A Pilot Study in Istanbul CENGİZ E., AKYÜZ İ., Gür Omay E. G., Boşat M.

European Scientific Journal, vol.12, no.13, pp.93-104, 2016 (Peer-Reviewed Journal)

IX. PRIVATE HOSPITAL CHOICES OF INFERTILE PATIENTS THAT RECIEVED IVF TREATMENT: A PILOT STUDY

Cengiz E., Özsarı H., Akyüz İ., Tuzcuoğlu A., Hoşgör H.

EUROPEAN SCIENTIFIC JOURNAL, vol.11, no.10, pp.1-19, 2015 (Peer-Reviewed Journal)

X. The Content Analysis of Hopitals' Web Sites as Providers of Healthcare Tourism in Istanbul CENGİZ E., AKYÜZ İ., Gür Omay E. G., Uyar R.

International Journal of Business and Management Studies, vol.04, no.1, pp.255-264, 2015 (Peer-Reviewed Journal)

XI. Tüketici Kararlarında Etkin Bir Role Sahip Olan Pazar Kurtlarının Demografik Özellikleri Üzerine Bir İnceleme

YOLAÇ G., AKYÜZ İ.

Mehmet Akif Ersoy Üniversitesi Sosyal Bilimler Enstitüsü Dergisi, no.11, pp.133-143, 2014 (Peer-Reviewed Journal)

XII. Business Ethics: Exploring the Differences about Perceptions of Business Ethics Among Selected Turkish Financial Specialists

Journal of Marketing Development and Competitiveness, vol.6, no.4, pp.96-107, 2012 (Peer-Reviewed Journal)

# **Books & Book Chapters**

I. Din ile Tüketimi Birlikte Düşünmek: Gıda Market Alışverişleri Özelinde Kavramsal Bir Bakış Akyüz İ., Aydın A.

in: Muhasebe – Pazarlama – Organizasyon: Akademik Yorumlar, Doç.Dr. Şahin Karabulut, Editor, Ekin Yayınevi, Bursa, pp.335-355, 2022

II. Siyasal Pazarlama: Teorik Bir Çerçeve

AKYÜZ İ.

Türkmen Kitabevi, İstanbul, 2015

# **Refereed Congress / Symposium Publications in Proceedings**

I. In Context of the Role of Negative Comments in Electronic Word-of-Mouth Communication A Qualitative Research Comparing Türkiye and Azerbaijan: The Trendyol Case Hasanzade E., Akyüz İ.

EFİ 2024: Uluslararası Ekonomi Finans ve İşletme Kongresi, Sivas, Turkey, 23 - 25 May 2024, pp.57

II. Nomination of Celebrities in Political Marketing: A Study on General and Local Elections Şencan A., Akyüz İ.

Uluslararası Yönetim İktisat ve İşletme Kongresi 2024, Zonguldak, Turkey, 9 - 10 May 2024, pp.41-42

III. Does a Cup of Coffee Commit One to Forty Years of Friendship? A Special Examination of Consumption Habits Based on Rituals

Aydın A., Akyüz İ.

8 th International New York Academic Research Congress on Humanities and Social Sciences, New York, United States Of America, 24 June - 26 July 2023, pp.283-285

IV. Evaluation of Educational Marketing Studies in National Literature with Content Analysis Akyüz İ., Tuzcuoğlu A.

2nd International Conference on Innovative Academic Studies, Konya, Turkey, 28 - 31 January 2023, pp.244-245

V. PRIVATE HOSPITAL CHOICES OF INFERTILE PATIENTS THAT RECIEVED IVF TREATMENT: A PILOT STUDY

CENGİZ E., Özsarı H., TUZCUOĞLU A., AKYÜZ İ., HOŞGÖR H.

Global Academic Meeting 2015, New York, United States Of America, 17 - 19 September 2015, pp.246-264

VI. A Comparative Study On Consumer Ethnocentrism In Turkey, Bosnia –Herzegovina And Sandzak AKYÜZ İ., TUZCUOĞLU A., CENGİZ E.

4th International Balkan Annual Conference (IBAC-2014), Bükreş, Romania, 15 - 18 October 2014, vol.4, pp.587-601

VII. The Content Analysis Of The Academic Studies About Marketing In Bosnia- Herzegovina AKYÜZ İ., TUZCUOĞLU A., GÜR OMAY E. G., CENGİZ E.

3rd International Balkan Annual Conference (IBAC-2013), Saraybosna, Bosnia And Herzegovina, 1 - 04 December 2013, pp.388-404

VIII. Comparative Study On Consumer Ethnocentrism In Turkey, Bosnia –Herzegovina And Sandzak AKYÜZ İ., TUZCUOĞLU A., CENGİZ E.

3rd International Balkan Annual Conference (IBAC-2013), Bosnia And Herzegovina, 1 - 04 December 2013, pp.1-

IX. A Comparative Study On Turkish And Albanian Consumers Ethnocentrism Levels CENGİZ E., AKYÜZ İ., TUZCUOĞLU A.

2nd International Balkan Annual Conference, Albania, 1 - 04 October 2012, pp.466-478

#### X. How Economic Crisis Changed Consumer Segmentation

Kurtuluş K., AKYÜZ İ., ENGİZEK N., Eroğlu F., Kop E., Mammadov G., Kara G., Dağlı S. 11th International Marketing Trends Conference, Italy, 1 - 04 January 2012, pp.1-36

## XI. Lateral Marketing in Retailing and a Study From Turkish Gas Station Consumers

CENGİZ E., ŞEKERKAYA A. K., YOLAÇ G., AKYÜZ İ., ERDAL M.

Seventeenth Annual South Dakota International Business Conference, United States Of America, 1 - 04 November 2010, pp.88-97

#### XII. Lateral Marketing in Retailing and a Study on Turkish Gas Station Consumers

CENGİZ E., ŞEKERKAYA A. K., ERDAL M., AKYÜZ İ., YOLAÇ G.

Seventeenth Annual South Dakota International Business Conference, September 30 - October 2, Rapid City, South Dakota, 2010., United States Of America, 1 - 04 November 2010

## XIII. Consumer Attitudes Towards Experiential Marketing: A Qualitative Study From Turkey

CENGİZ E., ERDAL M., YOLAÇ G., AKYÜZ İ.

Seventeenth Annual South Dakota International Business Conference - 2010, United States Of America, 1 - 04 October 2010, pp.98-104

## XIV. Store Image and the Effects on Consumer's Purchase Intention: A Study From Turkey

CENGİZ E., YOLAÇ G., AKYÜZ İ.

Seventeenth Annual South Dakota International Business Conference - 2010, United States Of America, 1 - 04 October 2010, pp.105-113

#### **Activities in Scientific Journals**

2024 - Continues Cumhuriyet Üniversitesi İktisadi ve İdari Bilimler Dergisi, Committee Member

#### **Metrics**

Publication: 29 Citation (Scopus): 1 H-Index (Scopus): 1