

## Res. Asst. PhD Tuba Ezgi ÇAKIR ESEN

### Personal Information

Office Phone: [+90 212 473 7070](tel:+902124737070) Extension: 18373

Email: [tuba.cakir@istanbul.edu.tr](mailto:tuba.cakir@istanbul.edu.tr)

Web: <https://avesis.istanbul.edu.tr/tuba.cakir>

### Education Information

Doctorate, Istanbul University, Institute Of Social Sciences, İşletme Fakültesi Bölümü, Turkey 2016 - 2022

Postgraduate, Sakarya University, Institute Of Social Sciences, Üretim Yönetimi Ve Pazarlama, Turkey 2013 - 2016

Undergraduate, Istanbul University, School Of Business, Turkey 2007 - 2012

### Research Areas

Social Sciences and Humanities, Management, Production Management

### Academic Titles / Tasks

Research Assistant, Istanbul University, School of Business, Department of Business Administration, 2014 - Continues

### Academic and Administrative Experience

### Articles Published in Other Journals

- I. **Bir hizmet işletmesinin kuruluş yeri seçiminde bulanık TOPSIS yönteminin kullanımı**  
Küçük Çırpın B., Çakır Esen T. E.  
Ardahan Üniversitesi İktisadi ve İdari Bilimler Fakültesi Dergisi, vol.4, no.1, pp.18-33, 2022 (Peer-Reviewed Journal)
- II. **Bir hizmet işletmesinin kuruluş yeri seçiminde bulanık TOPSIS yönteminin kullanımı**  
Çakır Esen T. E., Küçük Çırpın B.  
Ardahan Üniversitesi İktisadi ve İdari Bilimler Fakültesi Dergisi, vol.4, no.1, pp.18-33, 2022 (Peer-Reviewed Journal)
- III. **Warehouse Location Selection Using Grey Based TOPSIS Method**  
Kabadayı N., Çakır Esen T. E.  
Anemon Muş Alparslan Üniversitesi Sosyal Bilimler Dergisi, vol.9, no.1, pp.169-184, 2021 (Peer-Reviewed Journal)
- IV. **COMPARISON OF PERCEPTIONS OF SERVICE QUALITY IN TRANSPORT SYSTEMS WITHIN THE CONTEXT OF USERS OF ISTANBUL CITY'S METRO AND METROBUS PUBLIC TRANSPORTATION SYSTEMS**  
Ceran E. B., Çakır Esen T. E.  
ASIA MINOR STUDIES, vol.6, pp.94-106, 2018 (Peer-Reviewed Journal)

## **Refereed Congress / Symposium Publications in Proceedings**

- I. **THE EXAMINATION OF SERVICE QUALITY PERCEPTION IN TERMS OF DEMOGRAPHIC FACTORS AND USAGE FREQUENCY IN THE CONTEXT OF METRO AND METROBUS USERS OF ISTANBUL CITY TRANSPORTATION SYSTEMS**  
CERAN E. B., ÇAKIR ESEN T. E.  
11th AGP International Humanities and Social Sciences Conference, Valletta, Malta, 26 - 28 January 2018, pp.32
- II. **The Examination Of Service Quality Perception In Terms Of Demographic Factors And Purpose Of Usage In The Context Of Metro And Metrobus Users Of Istanbul City Transportation Systems**  
CERAN E. B., ÇAKIR ESEN T. E.  
11th International AGP Conference of Humanities and Social Sciences, Valetta, Malta, 26 January - 28 February 2018, pp.32
- III. **TERSİNE LOJİSTİK KAPSAMINDA TIBBİ ATIKLARIN TOPLANMASI ÜZERİNE BİR UYGULAMA**  
ÇAKIR T. E., Topal B.  
INTERNATIONAL MULTIDISCIPLINARY CONFERENCE, Antalya, Turkey, 21 - 22 April 2016, pp.770-779

## **Metrics**

Publication: 7

H-Index (WoS): 1